

Overview

The New Freedom bus routes provide express service to regional medical and shopping centers outside of the District Three Public Transit service area. The fare is \$1 for a round trip. Vehicles are accessible for persons with disabilities.

Schedules

A timetable is available for each of the five New Freedom routes. Just ask your driver, call our reservations line, or check our website at:

<http://www.district-three.org/transit>

The weekly schedule is as follows:

Monday

- *Bland to Winston-Salem*
- *Bristol to Roanoke*

Tuesday

- *Twin Counties To Roanoke*
- *Wytheville to Tri-Cities*

Friday

- *Marion To Winston-Salem*

Eligibility

Anyone can ride, but in the case of high demand, elderly passengers and passengers with disabilities will receive preference.

New Freedom Routes Are Open To The Public



Want To Shop ? Do You Have a Medical Appointment?

Let Us Do The Driving!!

Community Stops

Stops are conveniently located along the I-81, I-77 and US 16/58 corridors. Most of the bus stops are located at restaurants or area businesses where you could wait inside.

Reservations

783-3236
(866) 991-1623

Deaf, Hard-of-Hearing, Speech Disabled
Call The Virginia Relay:
Dial **771** (Free Call)

Routes will not operate if there are no reservations. If you are planning to ride one of our New Freedom routes please call to reserve your space. Please cancel if you find you are not able to make the trip you've scheduled.

Destinations

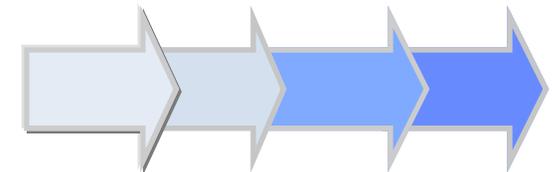
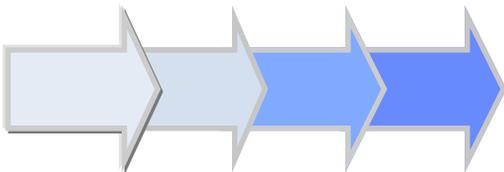
Transportation is available to these Hospital and Medical facilities:

- James Quillen VA Medical Center
- Holston Valley Medical Center
- Bristol Regional Medical Center
- Bristol Outpatient VA Clinic
- Salem VA Medical Center
- Carilion Roanoke Memorial Hospital
- Carilion Roanoke Community Hospital
- Carilion New River Valley Medical Center
- Lewis-Gale Medical Center
- Northern Hospital of Surry County
- Wake Forest University Baptist Medical Center

Transportation is also available to these shopping centers:

- The Johnson City Mall
- Hanes Mall in Winston-Salem, NC
- Valley View Mall in Roanoke, VA

For the New Freedom routes to be successful, passengers must be conscious of the narrow window of time available to them to get their appointments accomplished before the bus must make its return trip. Generally, a period of at least three hours is available to the passenger when they arrive at their destination.



Common Questions

Q: Can the bus pick me up at my house?

A: Unfortunately, no. In order to serve the maximum number customers, passengers will need to travel to conveniently located stops in their community

Q: If I am finished early can we go home ahead of schedule?

A: The final decision for early return trips will remain with the driver. He/she carries a cellular phone and should give you the number. When you're ready to return, call and inform your driver. If all of the passengers on a particular day are done early the driver may elect to run the return trip early. Make sure you arrange to be picked up when you get back to your stop.

Q: Can I park my car at the bus stop?

A: Most of the bus stops are located at restaurants or area businesses where you can wait inside out of the weather. District Three has made no arrangements for parking with business owners. Parking there would be at your own risk.

Q: What if I encounter an emergency while on a trip, what do I do?

A: Passengers will be provided information which includes driver and central dispatch phone numbers.

Q: If my appointment runs late how do I get home?

A: The New Freedom routes have to stick to a consistent schedule. We ask that you try to schedule appointments so that you will not be required to stay past your route's departure time. Most doctors can work with you to keep appointments within the available window. If you do miss your bus, contact our dispatcher at the reservations line as soon as possible.

Q: How long do I have for my appointment or for shopping until the bus comes back for me?

A: The time varies with each route. The driver will give you the exact time for pick up but generally you have around three hours to wind up your visit.

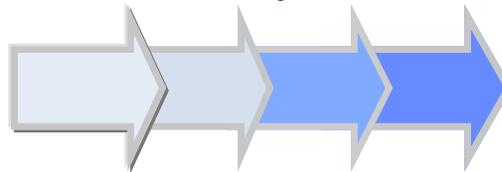
Q: Could I arrange for an additional or alternate destination.

A: It is possible if the destination requested is close to the existing route. This will need to be considered on a case-by-case basis by the scheduler.

Q: Who may ride?

A. Our New Freedom program is public transit and is fully open to the public. **Anyone may ride** regardless of age, disability or income. If demand is unexpectedly high preference may be given to persons with disabilities.

Anyone may freely print, copy, and distribute this document provided that the information is not changed.



District Three Public Transit



NEW FREEDOM Express Routes